

# General Rule - L'Etang des Haizes

## 1- Conditions of admission

Admission on site must be given by the manager or his representative at the reception.  
The manager is in charge of looking after the application of these rules.  
Staying on the campsite imply acceptance of the disposition of this rule and the agreement to conform to it.

## 2- Formalities of police

All person who must stay at least one night in the campsite must first produce to the manager, or his representative, identity papers and fill in the formalities demanded by the police.  
Minors not accompanied by their parents will be allowed to stay if they have their written permission.

## 3- Installation

The tent, caravan or camping equipment must be set up at the place indicated in accordance with the instructions given by manager or his representative.

## 4- Reception office

You will find at the reception all information about the services of the campsite, possibilities of supplies, sports facilities, tourist attractions, useful addresses and a box for complaints.

## 5- Taxes- payments

Taxes and fees are shown at the entrance of the campsite and at the reception and are to be paid at the reception. Clients are invited to check out at the reception the day before they intend to leave.

## 6- Noise and Silence

All users of the campsite are requested to avoid noises which could annoy their neighbours like loud voice, radio, tv, music, closing of doors and car boots, ... specially at night and between 11pm and 7am.

## 7- Visitors

Visitors are allowed at the discretion of the manager or his representative. The campsite rule applies to visitors. Visitor's cars must be left on the car-park at the entrance of the campsite. There are fees for Visitors on display.

## 8- Traffic and parking

Vehicles with permission on site only, and with reasonable speed. Vehicles to be parked off the roadway.  
No traffic between 22.30 and 7.30pm.

## 9- Care of the environment, equipment of the site - Animals

Dogs and others pets must always be on a lead. They may not be on the campsite in the absence of their owners.  
Rubbish must be placed in the campsite containers with respect of displayed instructions.  
Waste water must be empty in the "vidoirs" only..  
Cleanliness, hygiene and appearance of the campsite must be respected by everyone.  
Washing is only permitted in the toilet block or accommodation.  
Clothes must be hung to dry discreetly, not on trees or bushes and must not annoy neighbours.  
No damage to the campsite can be accepted. Any damage will be charge.  
Please leave your pitch in the same state that you found it.

## 10- Safety catch

- ▶ **Fire** : In case of fire, please inform reception immediately. Fire extinguishers are available if needed.  
Fire on the ground is strictly forbidden.
- ▶ **Theft**: the manager of the site is in charge for all lost properties and for the general supervision of the campsite. Clients are responsible for their own unit and must report if anything is suspicious.

## 11- Games / children

No noisy games by the caravans/tents. No violent games on site. Children must always be under parents supervision. Some specific rules applies for fishing, swimming-pool and playground area.

## 12- Unused equipment

No unused equipment or caravans may be left on site without the consent of the management. If consent is given a fee may be charged.

## 13- Rule on display

Rules are shown at the campsite entrance and at the reception office.  
Copies are available on request.

## 14- Non compliance with rules

In the event of serious break of these rules and if disturbance is cased to other clients the management reserves the right to inform the police.